



**MARINE HEAVY HELICOPTER SQUADRON 362**  
**Commanding Officer's**  
**Unit, Personal, and Family Readiness Program**  
**Policy Statement**



**FAMILY READINESS ENABLES SUCCESS**

Mission accomplishment is our number one priority; however, we cannot accomplish the mission if we fail to take care of our Marines, Sailors and their families. The most valuable resource of HMH-362 is the individual Ugly Angel and their family. The success of the Ugly Angels as a squadron is dependent upon the well-being and resiliency of that Marine and their family.

**FAMILY READINESS SUPPORTS OUR MISSION**

MCO 1754.9 defines "Personal and family readiness as the ability of the individual Marine and his family to successfully balance the challenges of a military lifestyle, family, career, and mission events." Personal and family readiness has been identified as a combat multiplier equally as important as individual, equipment, and combat readiness. With our families in a higher state of readiness, individual Ugly Angels are better able to perform their assigned missions efficiently, effectively, and safely, thereby promoting a higher state of unit readiness for our squadron.

**HELP OUR FAMILIES THRIVE DURING SEPARATIONS AND DEPLOYMENT**

My desired goal for the HMH-362 Unit, Personal, and Family Readiness Program (UPFRP) is to help our families be capable of thriving during separations and deployment. This resiliency will allow our Marines and Sailors to stay focused on the task at hand by knowing that their families are ready. To help achieve this, the HMH-362 UPFRP will focus on four basic tenets:

- Official Communication which maintains open two-way dialogue between the command and its Marines, Sailors and families to keep them informed and help eliminate rumors and uncertainty.
- Information Resource and Referral Services which provide Marines, Sailors, and families with appropriate information and resources that matches their needs.
- Readiness and Deployment Support which focuses on maintaining accountability of those Marines and Sailors who are deployed and educating families so they are empowered to help themselves and others during these deployments.
- Volunteer Management; harnessing the talents, experiences, and insights of our family members. I strongly encourage family members to volunteer in support of our UPFRP program.

For assistance or for additional information, contact myself or our squadron Family Readiness Officer, Mr. Newt Sanson at (808)257-9030 or e-mail: [newt.sanson@usmc.mil](mailto:newt.sanson@usmc.mil).

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